OCWD social media guidelines

Please be aware that when engaging with OCWD through social media, you are agreeing to the below guidelines.

Oldham County Water District uses this platform to share information, images, and video with the public. Comments made by the public to this site are reviewed by OCWD. While comments will not be edited by OCWD personnel, a comment may be deleted if it violates the comment policy described below.

Malicious or harmful software.

Comments posted by automatic software programs (ie. bots).

Advertisements, promotions, or solicitations of a commercial product or service.

Confidential, sensitive, or private information.

Obscene, indecent, or profane language, pictures, and/or videos.

Threats of violence or to public safety.

Copyrighted or trademarked materials in violation of state or federal law.

Comments not related to the posted topic for the OCWD social media page or post.

Disruptively repetitive content.

Violate any local, state, or federal laws and/or is otherwise unlawful.

User-created content

Users may only post their own, original content. Reproduced or borrowed content that reasonably appears to violate third-party rights will be deleted. Any user-created content or comment is the opinion of the user only, and publication of any user-created content or comment does not necessarily imply endorsement of or agreement by Oldham County Water District.

This policy is subject to amendment or modification at any time.

Questions or concerns

Questions or concerns regarding the Oldham County Water District social media activity and/or this Customer Use Policy should be submitted to media@oldhamcountywater.com.